



Rack Gives Back™

FANATICALLY SUPPORTING THE COMMUNITY

At Rackspace, we have a long-standing commitment to support the communities around us. Rackspace is known for delivering our customers “Fanatical Support,” and we’re also “Fanatical” about serving the community where we live, work and play. As a result, the company has formed the Rack Gives Back Program to support the community in the form of grants, hosting services and employee volunteer programs.

ELIGIBILITY

To be eligible for contributions, organizations must:

- Qualify for nonprofit status under the Internal Revenue Code
- Benefit the local communities served by Rackspace Hosting, with a significant focus on the San Antonio, Texas community.
- Demonstrate sound and responsible financial policies and management

As a rule, we do not make contributions for:

- Funds for individuals
- Organizations that practice discrimination by race, color, creed, gender, sexual orientation, age, status as a protected veteran, religion or national origin
- Projects of a political nature
- Religious organizations
- Special-occasion or goodwill advertising
- Loans or investments
- Merchandise or advertising promotions
- Disease-specific groups, except under special circumstances
- Hospital or city projects, except under special circumstances
- Banquets, galas or community festivals, except under special circumstances

RACK GIVES BACK GRANTS

Rackspace has always done business differently and we do our corporate giving the “Rack” way. Our selected areas of focus for program grants, include the advancement of arts and culture, education, technology, and the overall development of our community. Gifts range from \$500 to \$10,000. Priority will be given to organizations with a technology-related focus or need. Rackspace will provide funding, in a limited capacity, for an organization’s operational needs.

OTHER RACKSPACE CHARITABLE OFFERINGS

HOSTING SERVICES

Rackspace is also able to provide limited hosting services to qualifying organizations for a 12-month duration, via the Rackspace Cloud or Rackspace Managed Hosting.

VOLUNTEERISM

Rackers and their families are available to support an organization through various volunteer opportunities and projects. Need something painted, cleaned or a garden? Call on Rackers!

RACK POWER

Need customer service training for your staff? An attorney to support your work? Some database or website work? Marketing and creative strategy development? Need a career day speaker? Want help creating your own zany culture? **For FREE?** Submit your request for some Rack Power!

PROFESSIONAL DEVELOPMENT

Looking for professional development training for your staff? Want to create Great Managers or strengths based organization? Looking for someone to facilitate your next board retreat or board member training? Submit an application for professional development support.

THE DETAILS.....

Most contributions are determined quarterly. Requests must be received during the preceding quarter prior to the time period of the event date. Organizations will be notified of the status of their request on a rolling basis, per company discretion. Contributions to a project imply no further commitment, unless specifically stated at the time of initial funding.

APPLICATION GUIDELINES AND PROCESS

If your organization or program meets the eligibility requirements, please submit the following application in writing to rackgivesback@rackspace.com or via mail to:

CONTACT INFORMATION

Mari Aguirre
Manager of Community Affairs
5000 Walzem Road
San Antonio, Texas 78218
210-312-4139 phone
210-312-4848 fax
mari.aguirre@rackspace.com



Rack Gives Back™

FANATICALLY SUPPORTING THE COMMUNITY

ORGANIZATION NAME: _____

ADDRESS: _____

EXECUTIVE DIRECTOR: _____

E-MAIL AND PHONE: _____

PROJECT CONTACT: _____

E-MAIL AND PHONE: _____

WEBSITE: _____

TITLE OF PROJECT: _____

PROJECT GOAL: \$ _____

FUNDING RECEIVED: \$ _____

BALANCE NEEDED: \$ _____

REQUEST: \$ _____

IS YOUR PROJECT: (please check one)

Arts and Culture Technology Education Community Development

I certify that I am authorized to submit this application on behalf of the above organization and that the required narrative and attachments are included herewith.

Executive Director (signature)

Date

ATTACHMENTS *(please include in order listed)*

1. Application Form
2. Agency History (1 Page Maximum)
3. Project Description (2 Page Maximum) Please address the following:
 - What is the need addressed by this project?
 - Provide project objectives, activities and timeline
 - Describe the staff involved and the clientele served
 - Who are your collaborators on this project?
4. Board of Directors list
5. Project Budget
6. 501(c)(3) determination letter
7. Proposed Project Measurement and Evaluation Form: this can be an existing evaluation form your agency currently uses. Please ensure it addresses the following:
 - What are your criteria for success?
 - How will you measure outcomes and results?
 - Who will be involved in evaluating this work, and what will you do with the results of the evaluation?
8. Current W9
9. Current 990